To: MTB Distribution

From: Greg Texada

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Subject: A tool for Standard Error List maintenance

#### INTRODUCTION

This MTB describes a command, edit error list, which allows the creation and maintenance of Multics Standard Error Lists, and provides an automated interface to the Multics Trouble Reporting System (MTRS). This command operates on a "lister" data base, allowing the entire spectrum of lister commands to be utilized to provide customized output.

#### PURPOSE

The use of the edit\_error\_list command by developers obviates the need for them to submit MTRS transactions separately from error list maintenance and provides for some degree of standardization of error lists. This standardization makes the automated submission of MTRS transactions possible without developer intervention, and allows multiple MTRS transactions for a single error list entry, when appropriate. Additionally, it will provide a simple (hopefully), and convienent method of error list maintainence for those developers who do not wish to create their own tools.

#### WHY LISTER?

Considerable comment, in the continuum error lists meeting, was generated about the choice of lister vs. MRDS/MRPG. Lister was chosen because it requires little work in the initial implementation and it (lister) already has the necessary capabilities to generate reports (or info segs) via a very simple mechanism. The major drawback of using a lister data base (as was mentioned in the error lists meeting) is the 255 record limitation. Inis limitation is currently being addressed by the lister developer, and hopefully will be resolved before the limit is reached by an error list.

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#### CONVERSION

Initially, I don't believe I can provide a general enough tool to convert existing bug lists. However, after the initial implementation of edit\_error\_list, I will address a method of conversion by those who want it. Suggestions as to methods of conversion would be entertained, but implementation time must be a prime consideration in any proposal.

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### TR SYSTEM INTERFACE:

An interface will be provided between existing error list maintenance tools and the TR system, in the form of an extended answer trouble report command.

A new -error\_list\_info (-eli) control argument has been added. Its usage is:
-eli error file name error file entry number

For example, -eli pl1 2587

This new field references an error list entry associated with the TR. The error list information will appear as the answer to the "error list info" field when the TR is printed.

A new -linked\_tr (-ltr) control argument has been added. Its usage is:

-ltr {numbers}

where the numbers which follow are TR numbers of reports associated with the report being answered. These associated reports will inherit the answer given in this invocation of atr. This avoids invoking atr for each of the reports. The associated TR numbers will appear as the answer to the "linked trs" field.

The operands for the -linked trs control argument are optional to facilitate use of -linked trs from error list maintenance tools. For example, if an error list entry contains 5 associated TR numbers, the error list tools which changes the state of the entry could invoke atr as follows:

do "atr -rql -rq send &4 -state &3 -eli &1 &2 -linked\_trs &f5"

with arguments which were:

error\_list\_name error\_list\_entry\_number new\_state assoc\_tr\_numbers

Exactly the same calling sequence would work if only one associated TR number were present in the error list entry.

edit\_error\_list

Name: edit error list

The edit\_error\_list command performs the functions necessary to create and maintain a Multics "Standard" Error List. In the default mode of operation, edit\_error\_list enters a request loop where it reads user requests from the terminal until the quit request causes it to exit.

For the sake of simplicity and flexibility, edit\_error\_list operates on listin files (See AZ98 Section 7 for the description of lister and listin files). In order to implement certain requests, the comment feature of lister will be employed. Specifically, the next\_entry\_number. set\_default\_value, set\_prompt (on off) requests will be implemented to store certain values in lister comments. It is imperative for the proper operation of edit\_error\_list that these comments not be moved, changed or deleted except via the appropriate edit\_error\_list\_request.

The "interface" employed by edit\_error\_list with the MTRS isvia the answer\_trouble\_report command.

Usage:

edit\_error\_list NAME {-control\_args}

where:

1. NAME

is an error list name. If NAME does not have a suffix of error list, then one is assumed. However, the suffix error list must be the last component of the segment. If NAME contains a "<" or a ">" then it will be used as the pathname of the error list. Otherwise, the error list search list will be used to find NAME. The default error list search list is >doc>iis>error lists.

- 2. control\_args can be chosen from the following:
  - -request STR, -rq STR specifies an initial request line to be executed prior to entering the request loop.
  - -request\_loop. -rql
    specifies that the edit\_error\_list request loop be entered. This is the default.
  - -quit

exits after performing any operations specified by control arguments. The default is to enter the

request loop.

-prompt STR

changes the prompt for edit\_error\_list request lines to STR. If STR is "", the user is not prompted.

-no\_prompt

stops prompting for edit\_error\_list requests. The default prompt is "edit\_error\_list(N):", where N is the recursion level if greater than one. Equivalent to -prompt "".

#### REQUEST LINE SYNTAX:

' A edit\_error\_list request line beginning with a ".." causes the rest of the line to be passed to the command processor.

The semicolon is used to separate multiple requests on a line.

There are thirty-three requests to edit\_error\_list, they are;

create, add, select,
change, set\_output, set\_prompt\_on,
set\_prompt\_off, set\_default\_value,
add\_field, print,
edm, qedx, ted, teco, emacs,
copy, move, delete, atr,
set\_atr\_on, set\_atr\_off, set\_atr\_args,
fill, apply, enter,
abort, execute,
help, set\_next\_entry,
"?", ".",
update\_and\_quit.

Each edit\_error\_list request accepts a particular set of arguments, as described under "REQUESTS" below. In general, requests operate on an "entry". An entry is a complete lister record. Since these "Standard" error lists are in reality lister listin files, any lister command may be used by the developer to produce customized output. It must be noted, however, that the edit\_error\_list command is the only way to have changes to the error list reflected in the "status.info" file for the particular area, and have Trouble Report transactions submitted based upon error list changes without additional intervention.

#### REQUESTS:

create {-control\_args}, cr {-control\_args}
 causes the creation and initialization of an error list.
 This "initialization" is actually the construction of a
 lister file "header" and the setting of certain per error list
 values.

Acceptable control args to the create request are:

- -record delimiter CHAR. -rd CHAR

  sets the error list record delimiter to CHAR. CHAR may be chosen from the following set: ! # & % \$ \* = ? @ ^ ! ~

  The default record delimiter is @.
- -field\_delimiter CHAR, -fd CHAR

  sets the error list field delimiter to CHAR. The
  record delimiter and field delimiter may not be the
  same CHAR. See above for acceptable values for CHAR.
  The default field delimiter is #.
- -field\_name fld1 fld2...fldn, -fn fld1 fld2...fldn
  allows specification of error list fields in addition
  to the "standard" predefined fields (see Standard
  Error List Field Descriptions, below). A fieldname
  may not begin with a "-" character. Prompting occurs
  for these fields by default, see the -prompt\_off control
  argument below.
- -next\_entry\_number N initializes the internal error list "next" entry number to N (1  $\leq$  N  $\leq$  99999999). This is the number that will be assigned to the entry in the next add request. The default is 1.
- -pathname pathname, -pn pathname specifies the pathname of the status.info segment to be updated when the update request is invoked. Pathname may be an absolute or relative path. The default pathname is >doc>iis>NAME.status.info.
- -prompt off fld1 fld2...fldn
  "turns off" prompting for fldi. This control argument
  may be used for all fields defined by the -field\_name
  control argument and the "standard" fields.

- -set\_default fld1 value1 fld2 value2...fldn valuen
  sets the default value for fldi to valuei. This control
  argument may be used to set the default value for any
  fields defined by the -field\_name control argument and
  all "standard" fields except numb.
- -atr\_args "STR"

  sets the arguments supplied to the answer\_trouble\_report
  command to "STR". STR is passed to atr when MTRS
  transactions are submitted. No validation of these
  arguments is provided by sel.
- -auto\_atr\_off
  turns "off" the automatic submission of MTRS
  transactions. The default is to automatically submit
  MTRS transactions when appropriate.
- add {-control\_args}
   adds an entry to the error list. The entry number is
   generated automatically from the next entry number field.
  - Acceptable control arguments to the add request are:
  - -entered\_date\_DATE, -edt\_DATE
    sets\_the\_entered\_date\_field\_to\_DATE (actually
    yyyy-mm-dd). DATE must be acceptable to the
    convert\_date\_to\_binary\_ subroutine. The default is
    the current date.
  - -status VALUE, -st VALUE
    sets the status field to VALUE (See Standard
    Error List Field Descriptions (Table 1), below for
    valid status values and their meanings). The standard
    default is "error".
  - -status date DATE, -stdt DATE

    sets the status date field to DATE (actually yyyy-mm-dd). DATE must be acceptable to the convert date to binary subroutine. The default is the current date.
  - -tr trid1 trid2...tridn
    sets the tr field to "canonicialized" tr identifiers.
    ie. phxnnnnn for all TR ids with the "TR" or "phx"
    prefix, and trids that are all numeric.
    Changes of this entry's status will automatically generate appropriate TR system transaction(s) for all phxnnnnn numbers, all others are ignored.

-type STR

sets the type field to STR. Valid values for type are "problem", "suggestion", and "limitation". The standard default is "problem".

-desc STR

sets the desc field to STR.

-bypass STR

sets the bypass field to STR.

-version STR

sets the version field to STR.

-added info STR, -ai STR

supplies the "added\_info" field, required by some changes of status, to the generated TR system transaction(s).

-field\_name fieldname STR. -fn fieldname STR

sets field "fieldname" to STR. If "fieldname" is not defined, an error occurs. This control argument allows setting of error list fields in addition to the "standard" predefined fields (See Standard Error List Field Descriptions, below).

This control argument may appear more than once.

select "STR", sel "STR", sl "STR"

allows selection of entries based upon the content of one or more fields. The select request, and active request, simply prints or returns the entry numbers meeting the selection criteria. The STR argument consists of one or more field comparisons. A field comparison involves comparing a test string to the value of the specified field in current record. The field comparison statement always consists of three parts:

"fieldname comparison\_operator test\_string"

fieldname

is the name of a field defined in the error list.

comparison operator

specifies what comparison is performed. The opposite comparison is performed if the comparison operator is preceded by "not". The comparison operators are:

contains test string is contained in the field value. The comparison is made without regard to case, i.e., uppercase letters

compare equal to lowercase letters.

equal test string is equal to the field value.

Uppercase letters are distinct fro lowercase letters with this operator.

greater field value is alphabetically areater than

the test string (e.g., 0123456789Aa ...

Zz).

less field value is alphabetically less than the

test string.

test string

is the string that is compared to the field value string.

Several field comparisons may be specified by the STR argument. Field comparisons are combined by the logical operators "and," "or", or "not". In the absence of parentheses, the prefix "not" operator is evaluated first, then the infix "and" operator, then the infix "or" operator. Parentheses may be used to specify the exact order of evaluation. These rules are similar to the PL/I rules for Boolean expressions.

change {N} {S} {-control\_args}, c {N} {S} {-control\_args}
 changes the status field of entry number N to S (see
 Standard Error List Field Description, below for valid
 status codes). If N is not supplied, the current entry is
 changed. If S is not supplied, prompting occurs for
 "promptable" fields not supplied by appropriate control
 arguments. This request sets the "current" entry to N.

Acceptable control args to the change request are:

- -status\_date\_DATE, -stdt\_DATE

  sets\_the status\_date\_field\_to\_DATE (actually yyyy-mm-dd). DATE must be acceptable to the convert\_date\_to\_binary\_ subroutine. The default is the current\_date.
- -tr trid1 trid2...tridn
  sets the tr field to "canonicialized" tr identifiers.
  ie. phxnnnnn for all TR ids with the "TR" or "phx"
  prefix and trids that are all numeric.
  Changes of this entries status will automatically generate appropriate TR system transaction(s) for all phxnnnnn numbers, all others are ignored.
- -type STR sets the type field to STR. Valid values for type are

"problem", "suggestion", and "limitation". The standard default is "problem".

- -desc STR sets the desc field to STR.
  - -bypass STR sets the bypass field to STR.
  - -version STR sets the version field to STR.

  - -field\_name fieldname STR, -fn fieldname STR changes field "fieldname" to STR. If "fieldname" is not defined, an error occurs. This control argument allows changing of previously defined error list fields in addition to the "standard" predefined fields (See Standard Error List Field Descriptions, below). This control argument may appear more than once.
  - -enter causes the change to be "entered" in the error list.
- set\_output {-control\_args}, so {-control\_args}
  specifies the format and content of the print request. If
  control args are omitted then -format long is used.

Acceptable control\_args to the set\_output request are:

.-format NAME

uses NAME.listform to control the format and content of the output. If NAME does not have a suffix of listform, then one is assumed. However, the suffix listform must be the last component of the segment. If NAME contains a "<" or a ">" then it will be used as the pathname of the listform. Otherwise, the error\_list search list will be used to find NAME. The default error\_list search list is >doc>iis>error\_lists.

-field\_name fld1 fld2... fln, -fn fld1 fld2...fldn
prints only the specified fields. one to a line. Fldi
must be a defined fieldname in the error list.

-format NAME

- add\_field fieldname1 fieldname2...fieldnamen defines fieldnamei as a valid field in the error list. Prompting occurs for these fields by default, (see "Prompting" below).
- set\_prompt\_ on fld1 fld2...fldn
   causes fldi to be prompted for if its value is not
   supplied via a control argument. Fldi must have been
   previously "defined".
- set\_prompt\_off fld1 fld2...fldn
   stops prompting for fldi. Fldi must have been previously
   "defined" (see "Prompting" below).
- set\_default\_value fld1 value1 fld2 value2...fldn valuen
  sets the default value for fldi to valuei. This request
  may be used to set the default value for any fields
  "defined" by the -field\_name control argument and all
  "standard" fields except numb.
- print {N} {-control args}, pr {N} {-control args}
   prints the current (default) entry, or entry N if specified.
   If -control args are omitted, then the current "set output"
   specification is used to control the output.
   This request sets the "current" entry to N.

Acceptable control\_args to the print request are:

uses NAME.listform to control the format and content of the output. If NAME does not have a suffix of listform, then one is assumed. However, the suffix listform must be the last component of the segment. If NAME contains a "<" or a ">" then it will be used as the pathname of the listform. Otherwise, the error list

NAME contains a "<" or a ">" then it will be used as pathname of the listform. Otherwise, the error list search list will be used to find NAME. The default error\_list search list is >doc>iis>error\_lists.

edm {N}
ted {N}
teco {N}
qedx {N}, qx {N}
emacs {N}

allows the user to edit an error list entry. If N is specified, then entry N is edited. The default is the current entry. This request sets the "current" entry to N.

apply {N} COMMAND-LINE, ap {N} COMMAND-LINE execute a Multics command line for the specified entry. The command line is modified to inlolude the pathname of a segment containing the entry. If N is omitted, the current entry is used.

## enter {-control\_args}

The enter request is used to update the NAME.error\_list with the additions/changes made thus far. If necessary, generates appropriate TR system transaction(s), and optionally exits the edit error list request loop.

Acceptable control\_args to the enter request are:

-quit

exits the edit\_error\_list request loop after all validation and prompting are completed. The default is to return to the edit\_error list request loop.

copy {N} NAME, cp {N} NAME
copies entry N to NAME.error\_list. If N is not supplied.
then the current entry is moved. NAME is an error list name.
If NAME does not have a suffix of error\_list, then one is
assumed. However, the suffix error\_list must be the last
component of the segment. If NAME contains a "<" or a ">"
then it will be used as the pathname of the error\_list.
Otherwise, the error\_list search list will be used to find
NAME. The default error\_list search list is
>doc>iis>error\_lists.

move {N} NAME, mv {N} NAME
 copies, then deletes, entry N to NAME.error\_list. If N
 is not supplied, then the current entry is moved. NAME
 is an error list name. If NAME does not have a suffix of
 error list, then one is assumed. However, the suffix

error list must be the last component of the segment. If NAME contains a "<" or a ">" then it will be used as the pathname of the error list. Otherwise, the error list search list will be used to find NAME. The default error list search list is >doc>iis>error lists.

- delete {N}, dl {N}
   deletes entry N from the error list. If N is not supplied.
   then the current entry is deleted.
- atr {N} {-control\_args}
  invokes the answer\_trouble\_report command for entry number
  N. If N is omitted, then the current entry is used. This
  request uses the the default atr control arguments specified
  by the set\_atr\_args request or specified by the -atr\_args
  control argument in the create request.

Acceptable control\_args to the atr request are:

- -argument "STR", -ag "STR"

  "STR" are control arguments for the answer trouble report command. STR is appended to the default atr control arguments (if any) before the atr command is invoked.

  No argument validation is provided by eel.
- set\_atr\_on
   turns "on" the automatic submission of MTRS transactions.
  This is the default.
- set\_atr\_off
  turns "off" the automatic submission of MTRS transactions.
- set\_atr\_args "STR"
  sets the arguments given to the answer\_trouble\_report
  command to "STR". No validation of these arguments is
  performed by eel.
- fill {N} {-control\_args}
   causes filling of the multi-line fields of entry number N.
   If N is omitted, then the current entry is filled.

Acceptable control args to the fill request are:

-line\_length n, -ll n
 re-formats the entry according to the filling

algorithim of format document to column n. The default fill column is 72.

abort {-control\_args}
 "aborts" the current entry without validation and related
 activities. The current entry is not added to or modified

Acceptable control args to the abort request are:

-quit

in the error list.

exits the edit error list request loop. The default is to return to the edit error list request loop.

execute STR, e STR passes the concatenation of STRs with intervening spaces to the Multics command processor. This request is different from ".." because it is first parsed and interpreted as a edit\_error\_list request line before being passed to the command processor.

nelp {request\_name}
 provides information on the various edit\_error\_list
 requests. If request\_name is given, then information on
 that request is provided. If no request\_name is given,
 information on edit\_error\_list is provided.

set next entry N allows the modification of the "next entry number", that number given to the next add request. to N (1  $\leq$  N  $\leq$  99999999).

?
 lists the available edit\_error\_list requests and request line
 syntax.

"."

edit\_error\_list identification request.

update {path}
updates path with the contents of NAME.error\_list using
the current error\_list.listform. If path is not specified
the value specified, or assumed, by the -pathname control
argument in the create request is used.

quit {-control\_args}
exits the edit error list request loop.

Acceptable control\_args to the quit request are:

-force, -fo forces the exit of the request loop without query if an entry has been modified without being "entered".

#### PROMPTING:

The default is to prompt for all defined fields. This default may be overridden by the set\_prompt\_off request. or by the use of the -prompt\_off control argument in the create request. Note that the "added info" required by the MTRS in some instances is not part of the error list and will be prompted for when required unless the -added info control argument is used to provide it. A "." on a line by itself terminates the input for multi-line fields.

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	R -> required   O -> optional		Validation; criteria
numb	R	the entry number (unique to this list) of this error.	(8) 0-9
entered_ date	l R	the date (yyyy-mm-dd) this entry was entered	ed tb
status_ date	R R	the date (yyyy-mm-dd) of this entries CURRENT status.	ed tb
type	R R	type of this entry eg. problem or suggestion	problem suggestion limitation
status	R		error exl dev limitation submitted accepted rejected entered
tr	0	one (or more) TR identifiers identifiers that describe this error. The TR system 'links' 'known' associated TR's.	1
desc	i R	a description of the error or a scenario that will reliably reproduce the error.	ASCII text
bypass	0	a description of how to fix or bypass the error.	ASCII text
version	0	the version of the software that include the fix for the problem.	

Table 1. Standard Error List Field Descriptions